



CARE CONSULTANT

We are here to help you find the right kind of care and support wherever you need it – we can help organise appropriate care in your home, including finding suitable carers and the right technology for you. Alternatively, if required, we can help you find a suitable care home placement to meet both your physical and social needs both on a respite or permanent basis.

Our qualified, registered Social Workers are experienced in every aspect of adult social care, and will listen, guide, and support you every step of the way.

STEP 1: NEEDS ASSESSMENT

Our friendly and experienced Social Workers will talk to you about your needs and wishes to find out what kind of care and support is right for you. Your Needs Assessment can take place in your own home or wherever you feel most comfortable. Together, we can identify your abilities as well as difficulties you may be experiencing with your health and wellbeing. The assessment looks at all aspects of your life, including the social and cultural elements and your community networks.

Our assessments are based on the same legislation and eligibility criteria used by the NHS and Local Authorities outlined in the Care Act (2014).

This ensures our Social Workers gain a holistic picture when it comes to helping you –

- Look after yourself and your home.
- Your relationships with others.
- Accessing work.
- Training, education, or volunteering.
- Making use of local services such as public transport.
- Your caring responsibilities.

STEP 2: CARE PLANNING

Following on from the Need's Assessment we will work together to create a bespoke Care Plan, tailored to your unique needs, abilities and wishes. A care plan should ensure the needs identified in your Need's Assessment are met, including in emergencies.

STEP 3: CARE BROKERAGE

If you need extra help to support your wellbeing and independence, such as a carer, nurse, or therapist, we can arrange high-quality care provision, equipment, and technology on your behalf. With so many providers to choose from, it can be challenging to find the one that's right for you. With our knowledge and experience, we can help you research, source, and choose the best option and talk to your chosen provider to put everything in place.

Because we're independent, we work with providers that local authorities are unable to, giving you more choice and flexibility. Unlike automated brokerage services, we provide a bespoke, person-centred service just for you.

STEP 4: CARE REVIEW

Reviewing your care is essential. It makes sure you remain the focus of your care plan. We can discuss any changes in your needs or any concerns you may have, quickly, before anything becomes an issue. Our Social Workers can act as the link between you, your family, and your care provider. Advocating on your behalf, and ensuring everyone involved is communicating effectively. We can visit as often or as little as you like, in your own home, or wherever you feel comfortable. As an independent Social Work practice, we offer a simple, fast, ethically-priced way to manage the care and support you receive.

**GET IN TOUCH TO SEE
HOW WE CAN HELP**

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Or visit nelliessupports.com